



Hunterdon Medical Center Patient Portal Frequently Asked Questions

QUESTIONS	ANSWERS
What is the Hunterdon Medical Center Patient Portal ?	The HMC patient portal is an online tool that gives patients access to portions of their medical records. The HMC patient portal provides information about hospital visits.
Is there a fee to use the HMC patient portal ?	No. The HMC patient portal is a free service offered to our patients.
Why should I sign up?	The HMC patient portal is a more efficient way for patients to access their medical history. Patients simply sign into the HMC patient portal account to view medical history, check lab test results, or review medications.
What kind of info can I see on the HMC patient portal ?	The HMC patient portal contains personalized health info such as: Lab Results, Medications, Problems, Allergies and Discharge Summaries.
How do I create an account?	<p>Enrollment in the HMC patient portal is easy. You can automatically receive enrollment instructions when you give your personal email address during your hospital registration or during your hospital visit.</p> <p>To access the HMC patient portal, you'll need:</p> <ol style="list-style-type: none"> 1. Access to a computer and the Internet 2. Your personal e-mail address 3. Microsoft's Internet Explorer 9 or 10, Google Chrome, Firefox, or Safari internet browser <p>You may also self-enroll after your hospital visit by registering at: myhospital.hunterdonhealthyconnections.org</p>
Who can access my HMC patient portal account?	At this time, the HMC patient portal offers direct access to your personal health record only. Due to the sensitive nature of medical information, each patient must establish their own HMC patient portal account.
How do I know my information is secure and protected?	We take great care to ensure your health information is kept private and secure. Access to information is controlled through secure access codes, personal ID's, and passwords. Each person controls their password, and their HMC patient portal account cannot be accessed without that password. Unlike conventional e-mail, all messaging is done while you are securely logged on to our website: myhospital.hunterdonhealthyconnections.org
Why are certain lab or test results not shared electronically via the HMC patient portal ?	Most of your test results are available in the HMC patient portal . Your provider determines which type of test results are able to be accessed through the patient portal, and may decide that some results should not be released without additional communications.
What types of clinical documents are contained in the HMC patient portal ?	The document types may include Discharge Summaries and Patient Education Materials.
Can I communicate with my provider through the portal?	Initially, the HMC patient portal will not support messaging with providers. In the future, the portal will allow patients to securely message their patient care team, request prescription refills and manage appointments. Call your provider's office if your situation requires urgent attention, or dial 911 if it is an emergency.
Who do I contact if I have a question or need help with the HMC patient portal ?	For additional information, please call the HMC patient portal support at: (908) 788-6688.